

## Role Profile

BUSINESS MANAGER						
Reference No.	A4541	Туре	Generic			
Service	Education					
Job Family	Professional 3	Grade	FC9			

## **Purpose**

Supporting management functions within the school, to ensure a high quality support service, strategic planning and accountability in the context of statutory, council and school policy. To participate as a member of the school management team and to act as a business contact between the school, the Education Service and other partners.

Task or Responsibility - For this role, there is an expectation that all, or a combination, of the following will be undertaken:	Person Specification: Skills, Knowledge, Qualifications or Experience - Criteria can apply to more than one task or responsibility	Е	D
Overseeing the administrative preparation of the School Development Plan with specific responsibility for the support services element.	Educated to SCQF Level 9, which includes a Degree or equivalent in a relevant discipline e.g. Human Resources, Finance, Information Technology, Administration  Considerable experience within a relevant environment, in a senior or managerial role (Deliver results – See 'How We Work Matters' Framework)	✓ ✓	
	Experience gained in a large organisation or complex		✓
Undertaking risk assessments and monitoring all health and safety requirements.	Awareness of relevant legislation (H&S, employment) and best practice	<b>√</b>	
Ensuring effective utilisation of DSM resources in line with school policies including financial record keeping, financial reporting and data processing.		<b>✓</b>	

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Person Specification: Skills, Knowledge, Qualifications or Experience - Criteria can apply to more than one task or responsibility	E	D
Experience of meeting diverse objectives within defined timescale (Take ownership)	✓	
·	✓	
customers)	<b>✓</b>	
Ability to initiate and manage continuous improvement	<b>√</b>	
Possession of a relevant professional qualification (e.g. CIPD, ACCA, CIMA, ILM)		<b>✓</b>
Ability to work with managers and support staff assisting with financial management (Work together)	<b>√</b>	
Knowledge of Management Information Systems (Embrace technology and information)	<b>√</b>	
Utilise IT to manage admin functions	✓	
Advanced user of IT applications – word processing,	✓	
spreadsheets, databases		
	Qualifications or Experience - Criteria can apply to more than one task or responsibility  Experience of meeting diverse objectives within defined timescale (Take ownership)  Ability to demonstrate a strategic awareness  Ability to provide regular and effective service (Focus on customers)  Ability to work flexibly and imaginatively  Ability to initiate and manage continuous improvement  Possession of a relevant professional qualification (e.g. CIPD, ACCA, CIMA, ILM)  Ability to work with managers and support staff assisting with financial management (Work together)  Knowledge of Management Information Systems (Embrace technology and information)  Utilise IT to manage admin functions	Qualifications or Experience - Criteria can apply to more than one task or responsibility         Experience of meeting diverse objectives within defined timescale (Take ownership)         Ability to demonstrate a strategic awareness         Ability to provide regular and effective service (Focus on customers)         Ability to work flexibly and imaginatively         Ability to initiate and manage continuous improvement         Possession of a relevant professional qualification (e.g. CIPD, ACCA, CIMA, ILM)         Ability to work with managers and support staff assisting with financial management (Work together)         Knowledge of Management Information Systems (Embrace technology and information)         Utilise IT to manage admin functions         ✓

<b>Task or Responsibility -</b> For this role, there is an expectation that all, or a combination, of the following will be undertaken:		Person Specification: Skills, Knowledge, Qualifications or Experience - Criteria can apply to more than one task or responsibility	E	D
Providing support staff with leadership and support.		Ability to support managers, departments and teams	<b>✓</b>	
		Ability to demonstrate enthusiasm, commitment and sense of humour	<b>✓</b>	
		Ability to encourage and advise	✓	
Setting and maintaining standards of conduct and performance.		Commitment to equal opportunities	<b>√</b>	
Supporting employees by application of people management skills such as staff motivation, conflict resolution.		Ability to maintain effective relationships	<b>✓</b>	
Managing the workload of the group and maintaining an overview of activities to ensure agreed targets are met e.g. select/recruit staff; prioritising and allocating work; authorising leave and working arrangements.				
Ensuring the future skills and competency requirements for support staff are addressed by leading the employee development/ contribution management process.		Ability to manage change positively	<b>√</b>	
Ensuring staff are kept informed and have an understanding of events/initiatives at service and corporate level.		Ability to communicate effectively and engender trust and confidence	<b>√</b>	
Monitoring compliance with attendance management targets and managing as appropriate.				
Undertaking all other duties as required for the role. Duties will be in line		the the engade		

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## Type of Protection of Vulnerable Groups Scheme (PVG Scheme) or Disclosure Check required

**Before confirming appointment:** You may be required to obtain PVG scheme membership or a Disclosure check. Please refer to the job advert for clarification of the specific requirement.

**Additional Information –** the following information is available:

- Skills Framework (if applicable)
- How we work matters

**Expected Behaviours –** It is essential that you display the following behaviours as they are expected of all our employees:

- Take Ownership
- Focus on Customers
- Work Together
- Embrace Technology & Information
- Deliver Results