















Planning Scrutiny PI Report








Please note that some data may have changed since it was presented to the scrutiny committee. This is primarily due to updates from the Improvement Service, which is responsible for maintaining the LGBF data. Additionally, there are a few instances where new data became

PI Status		Long Term Trends	
	Alert		Improving
	Warning		No Change
	OK		Getting Worse
	Unknown		
	Data Only		



Customer

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
Customers satisfied with planning service (%)	82.02%	83.09%	72.73%	78.57%	85.56%		
Planning Stage 1 Complaints actioned < 5 days	100%	100%	77%	78%	100%		
Planning Stage 2 Complaints actioned < 20 days	86%	81%	77%	62%	69%		

























LGBF

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
CO2 Emissions area wide per capita (LGBF)	7.56	7.81	7.58	7.81	N/A		
CO2 Emissions area wide: within scope of LA per capita (LGBF)	4.63	4.54	4.72	4.33	N/A		
CO2 Emissions from Transport per capita	29.24	25.56	27.5	29.93	N/A		
CO2 Emissions from Electricity per capita	61.68	46.7	49.48	44.07	N/A		
CO2 Emissions from Natural Gas per capita	52.89	47.22	54.27	49.77	N/A		
Cost per planning application (LGBF)	£3,985.32	£4,511.67	£4,653.40	£5,698.23	N/A		
Avg Time Per Commercial Planning Application (LGBF)	8.4	11.1	16.9	16.5	N/A		













Plan for Fife

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
Area Wide Emissions (thousand tonnes of Carbon)	2821.3	2919.8	2840	N/A	N/A		
Total Fife Council Carbon Footprint - tCO2e	55784	48943	53709	49106	N/A		

Resources

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
Planning Service - Average WDL per FTE		DIV/0	DIV/0	6.51	6.26		
Planning Service - Average Long Term WDL per FTE		DIV/0	3.25	4.39	3.28		
Planning Workforce who are Female (%)	37.10%	33.80%	37.90%	33.30%	38.20%		
Planning Workforce who are Full-time (%)	77.10%	82.40%	84.80%	84.60%	88.20%		
Planning Workforce who are Permanent Employees (%)	82.90%	85.30%	92.40%	89.70%	83.80%		
Planning Employees aged 24 and under (%)	10%	8.80%	7.60%	9%	7.40%		
Planning Employees aged 29 and under (%)	14.30%	17.60%	15.20%	17.90%	20.60%		
Planning Employees aged 55 and over (%)	21.40%	22.10%	31.80%	26.90%	26.50%		
Planning Number of Voluntary Redundancies (FTEs)	0	0	0	0	0		
Planning Number of WYI Bids	3	0	2	2	1		
Planning Number of WYI Programme new starts	3	4	2	2	1		
Planning staff who are happy at work (%)	87%	79%	75%	92%	90%		

Service Operations

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
Avg time per Major planning application - Fife (weeks)	64.9	39.7	34.1	16.6	26		
Avg time per Major planning application - Scotland (weeks)	33.5	41.3	44.6	39.5	N/A		
Avg time per Local planning application - Fife (weeks)	8	9.6	13	11.6	9.1		
Avg time per Local planning application - Scotland (weeks)	9.1	10	10.8	11.5	N/A		
Avg time per Minor planning application - Fife (weeks)	7.3	8.2	11	9.6	8		
Avg time per Minor planning application - Scotland (weeks)	7.3	8.1	8.7	8.9	N/A		
Avg time per Non Householder planning application - Fife (weeks)	9.4	13	15.7	15	10.6		
Avg time per Non Householder planning application - Scotland (weeks)	10.9	12.4	13.5	14.4	N/A		
Number of housing completions per annum - Fife	1,088	818	1,096	1,263	N/A	