Roads Scrutiny PI Report 2023-24

Please note that some data may have changed since it was presented to the scrutiny committee. This is primarily due to updates from the Improvement Service, which is responsible for maintaining the LGBF data. Additionally, there are a few instances where new data became available after the initial submission.

PI Status		Long Term Trends	
🛑	Alert	⬆	Improving
🔺	Warning	▬	No Change
✅	OK	⬇	Getting Worse
❓	Unknown		
📈	Data Only		

Customer

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
Roads & Transportation Stage 1 Complaints actioned < 5 days	83%	75%	74%	79%	89%	🔺	⬆
Roads & Transportation Stage 2 Complaints actioned < 20 days	100%	95%	100%	88%	88%	✅	⬇
Increase cycle usage on key monitored routes	224,023	253,729	242,707	216,624	214,302	🔺	⬇
Numbers using 'Fife Bus' (Ring & Ride and Dial-A-Ride)	163,611	39,878	87,454	115,003	134,525	📈	⬆
Number of passengers carried on supported bus services in Fife	2018003	991057	1341674	2235227	2556341	📈	⬆

LGBF

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
Road cost per kilometre (£) (LGBF)	£10,396	£8,690	£11,187	£12,296	£16,668	🔴	⬇️
Class A roads considered for maintenance (%) (LGBF)	31.70%	30.60%	29.20%	29.90%	28.40%	🔺	⬆️
Class B roads considered for maintenance (%) (LGBF)	34.10%	33.40%	34.80%	33.70%	32.70%	🔺	⬆️
Class C roads considered for maintenance (%) (LGBF)	32.80%	31.90%	30.10%	28.30%	27.50%	✅	⬆️
Unclassified roads considered for maintenance (%) (LGBF)	32%	32.80%	35.10%	33.60%	33.20%	✅	⬆️

Resources

| Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
Street lighting columns that are over 30 years old (%)	31.45%	31.42%	32.05%	31.70%	31.78%	🔴	⬇️
Customer Total Energy - Street Lighting (kWh)	9,889,424	9,207,443	9,043,204	8,705,879	8,407,401	✅	⬆️
Road network considered for maintenance (%) Fife	32.30%	32.50%	33.60%	32.40%	31.60%	📊	⬆️
Roads & Transportation - Average WDL per FTE	14.93	DIV/0	14.81	17.96	16.96	✅	⬇️
Roads & Transportation - Average Long Term WDL per FTE	10.04	DIV/0	11.14	13.69	12.6	✅	⬇️
Roads & Transportation Workforce who are Female (%)	20.10%	20.40%	23.60%	22.50%	20.80%	📊	⬇️
Roads & Transportation Workforce who are Full-time (%)	89.30%	89%	89.80%	90.50%	90.40%	📊	⬆️
Roads & Transportation Workforce who are Permanent Employees (%)	95.90%	96.70%	96.40%	97.80%	98.70%	📊	⬆️
Roads & Transportation Employees aged 24 and under (%)	2.80%	2%	4.30%	3.30%	3.10%	📊	⬆️
Roads & Transportation Employees aged 29 and under (%)	6.60%	5.60%	8.40%	8.30%	8.10%	📊	⬆️
Roads & Transportation Employees aged 55 and over (%)	33.80%	35.20%	39.10%	38.80%	41.30%	📊	⬆️
Roads & Transportation Number of Voluntary Redundancies (FTEs)	0	0	0	0	0	📊	➖
Roads & Transportation Number of WYI Bids	2	0	2	0	0	📊	⬇️
Roads & Transportation Number of WYI Programme new starts	1	0	2	0	0	📊	⬇️

Service Operations

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
(%) Scottish Average Roads Lighting Repairs completed within 7 days	84.3	79.1	80.6	78.9	N/A	📈	⬇️
(%) Family Group Roads Lighting Repairs completed within 7 days	87.8	77.1	87.1	84	N/A	📈	⬇️
Road Safety Defect Repairs Priority 1 - 24hrs repair (%)	50.20%	83%	83.90%	79.30%	69%	🔴	⬇️
Road Safety Defect Repairs Priority 2 - repaired within 5 working days (%)	42.60%	80.50%	86.20%	86.50%	60%	🔴	⬇️
(%) Fife Roads Lighting Repairs completed within 7 days	92.90%	93.60%	93.90%	94.80%	93.10%	🔺	⬇️
Fife Traffic Signal Repairs completed within 48 hours (%)	98.40%	96.50%	96.20%	95%	97.50%	🔺	⬆️
Family Group Traffic Signal Repairs within 48 hours (%)	95.3	96.5	96.9	96.2	N/A	📈	⬇️
Scottish Average Traffic Signal Repairs within 48 hours (%)	96.4	95.8	94.4	92.5	N/A	📈	⬇️
Traffic Regulation Orders implemented within 6 months for routine work (%)	92%	30%	16%	36%	57%	🔴	⬇️
Pre-grits completed within 3 hours of operations starting (%)	85%	84%	92%	82%	85%	✅	⬇️
All people slightly injured as a result of road accidents	184	136	154	253	252	📈	⬇️
People killed as a result of road accidents	14	11	2	8	15	🔴	⬇️
People seriously injured as a result of road accidents	108	94	62	86	111	🔴	⬇️