






















C&N Scrutiny PI Report

























Please note that some data may have changed since it was presented to the scrutiny committee. This is primarily due to updates from the Improvement Service, which is responsible for maintaining the LGBF data. Additionally, there are a few instances where new data became available after the initial submission.

PI Status		Long Term Trends	
	Alert		Improving
	Warning		No Change
	OK		Getting Worse
	Unknown		
	Data Only		































Customer

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
Communities and Neighbourhoods Stage 1 Complaints actioned < 5 days	71%	100%	83%	50%	81%		
Communities and Neighbourhoods Stage 2 Complaints actioned < 20 days	50%	DIV/0	100%	75%	50%		
External Funding Portal Hits	6,946	7,019	4,226	3,889	3,431		
Facebook Stats - Fife Funding Community (followers)		330	626	1,068	1,582		
Percentage of adult population with access to a bank account - Fife (Scottish Household Survey)	95%	N/A	94%	N/A	N/A		
Percentage of adult population volunteering - Fife (Scottish Household Survey)	21%	N/A	27%	18%	N/A		
Percentage rating area as very good place to live (Fife residents) (Scottish Household Survey)	56%	N/A	62%	62%	N/A		









Resources

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
Crowdfunder	N/A	£30,286	£30,334	£5,765	£8,053		
Communities & Neighbourhoods - Average WDL per FTE	4.56	DIV/0	8.48	11.3	12.3		
Communities & Neighbourhoods - Average Long Term WDL per FTE	2.6	DIV/0	6.65	8.77	9.05		
Communities & Neighbourhoods Workforce who are Female (%)	62.90%	63.40%	63%	63.40%	63.30%		
Communities & Neighbourhoods Workforce who are Full-time (%)	43.40%	42.60%	50.70%	49%	52.50%		
Communities & Neighbourhoods Workforce who are Permanent Employees (%)	73.90%	75.20%	96.90%	95.40%	91.90%		
Communities & Neighbourhoods Employees aged 24 and under (%)	11.10%	9.60%	6.80%	7.90%	5.70%		
Communities & Neighbourhoods Employees aged 29 and under (%)	15.50%	14.50%	10.90%	11.10%	10.70%		
Communities & Neighbourhoods Number of WYI Bids	6	1	5	5	1		
Communities & Neighbourhoods Number of WYI Programme new starts	6	1	3	8	1		
Communities & Neighbourhoods Employees aged 55 and over (%)	34.10%	35%	38.20%	37.40%	36.40%		
Communities & Neighbourhoods Number of Voluntary Redundancies (FTEs)	1	10	1	0	0		


Service Operations

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
Total adults participating in adult learning	N/A	N/A	N/A	N/A	2,118		
Total Number of young people aged 10-18 participating in Fife Youth work services	N/A	N/A	N/A	N/A	3,570		
Total Number of attendances by 10-18 year olds in all youth work programmes	N/A	N/A	N/A	N/A	63730		
Total number of community groups receiving regular support (> 4 hours)	N/A	N/A	N/A	N/A	15		
Total number of community groups receiving regular support (< 4 hours)	N/A	N/A	N/A	N/A	158		
Total number of young people aged 10- 18 volunteering in a CLD setting	N/A	N/A	N/A	N/A	13		
Total number of adults volunteering in a CLD setting	N/A	N/A	N/A	N/A	126		
Total number of Attendances (Community Job Clubs)	N/A	1,843	1,900	4,062	4,143		
Total number of Engagements including job clubs	633	1,249	1,582	2,264	2,485		
Total - % Welfare Reform Support Service - SIMD			9.80%	15.81%	42.19%		
Total - Referrals to Specialised Support Services	380	453	477	492	545		
CUS Number of attendances for all pools	76,136	3,375	49,498	31,907	48,800		
CUS Number of attendance for indoor sport and leisure facilities excluding pools in a combined complex.	470,238	23,323	359,237	376,120	417,052		
CUS Number of attendance at outdoor sport and leisure facilities	250,630	83,188	335,538	404,653	366,775		
Allotments Waiting List - Fifewide	1179	1629	1782	1960	2250		

Service Operations

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
Number of recorded users Community Hall and Centres - FIFE WIDE	598334	31779	511801	671974	808549		
No. of young people participating in CUS courses and classes	6,794	3,862	70,985	339,665	107,685		
Number of adults participating in CUS courses and classes	1,930	1,450	26,281	207,397	69,921		
No of Clubs/Groups using programmes for self programmed activities	406	185	340	226	175		

Plan for Fife

Performance Indicator	2019/20	2020/21	2021/22	2022/23	2023/24	Status	Long Trend
% agreeing that they can influence decisions (Scottish Household Survey) SOA 18a	18%		26%	25%	N/A		
% agreeing that they can influence decisions 20% most deprived Fife (SHS)	18%	N/A	25%	18%	N/A		